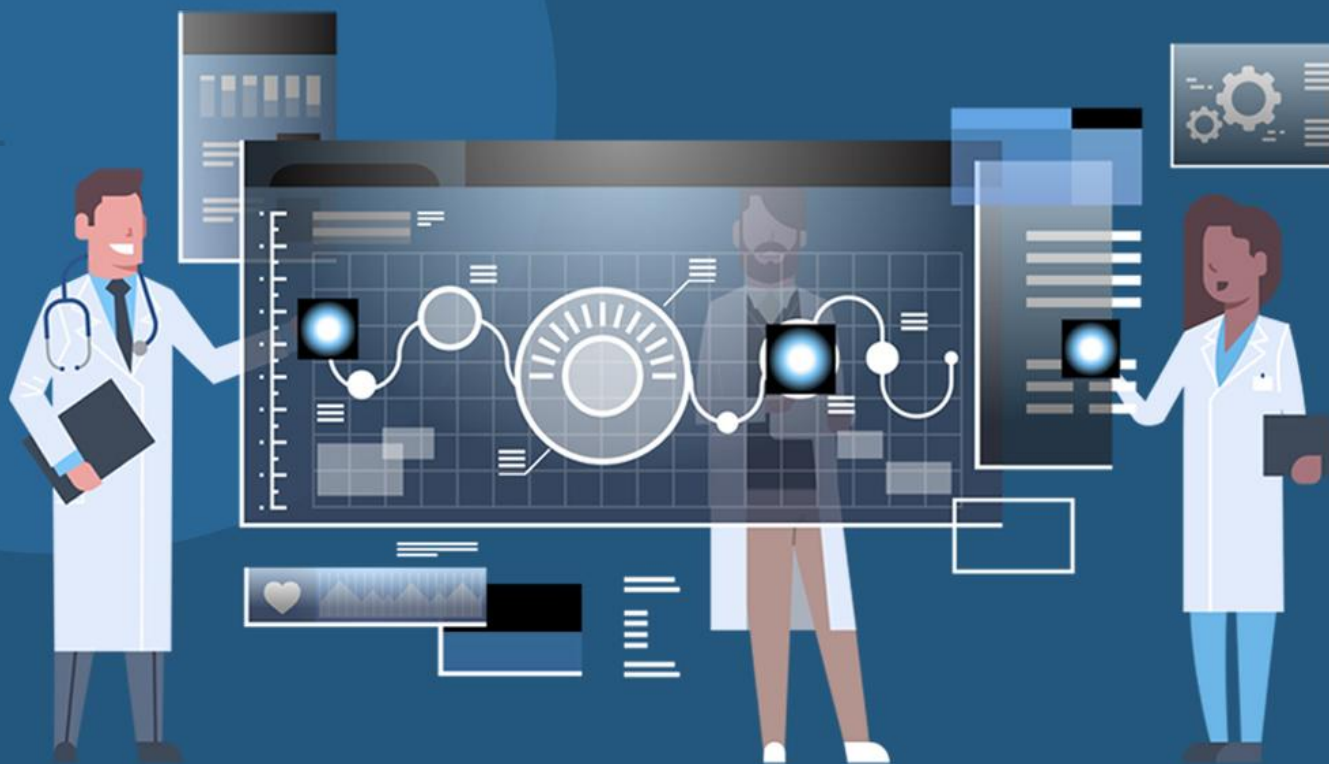




Find the Best

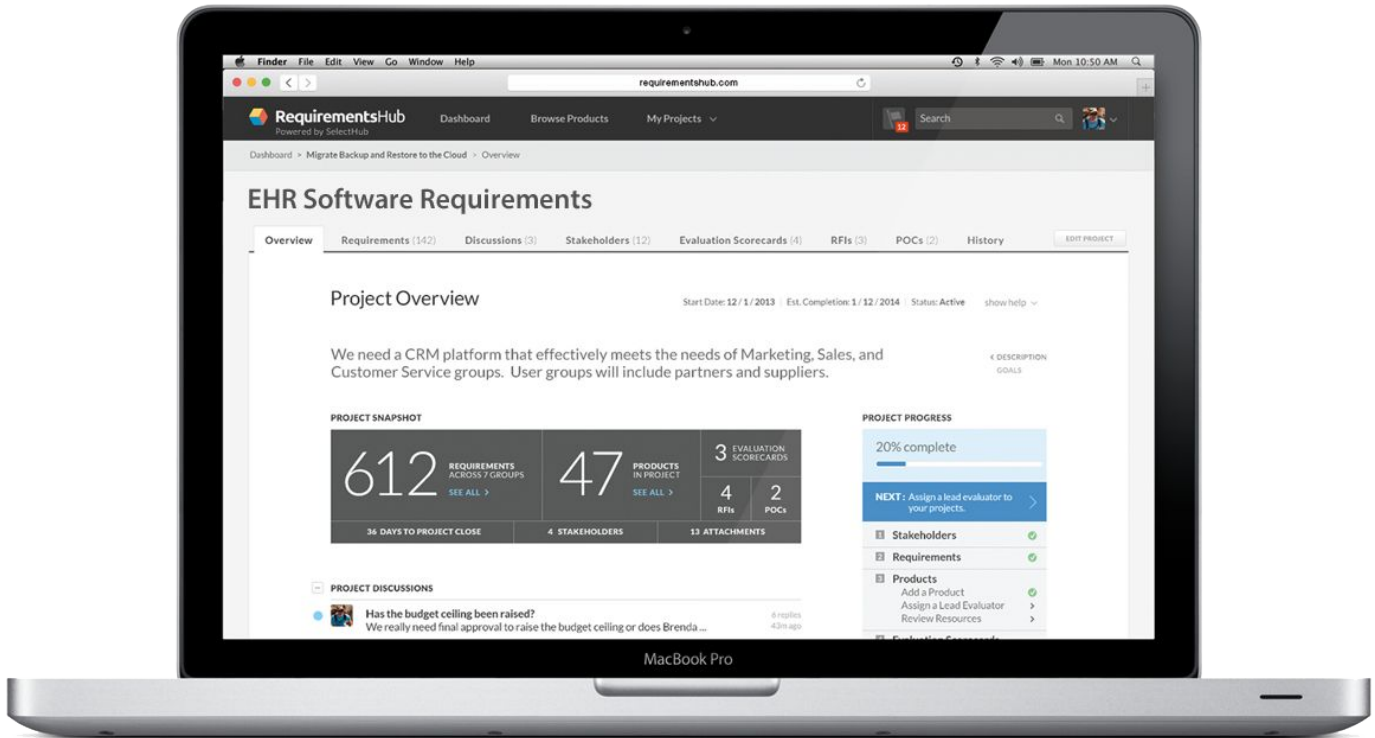
MEDICAL PRACTICE Management Software

Top Systems & Pricing 2024

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Medical Software Requirements Checklist



Easily Create and Prioritize Your Medical Software Requirements

1. Select your free analyst-sourced requirements template.
2. Use our requirements tool to prioritize and manage your requirements.
3. Export your requirements to any system or file format.

[Access Free Checklist](#)

Top 30 Medical Practice Management Software Comparison



eClinicalWorks



TherapyNotesTM



Epic



Free Analyst Report

Introduction

Health care practices often face a multitude of tasks that detract from providing optimal patient care. This is where medical practice management solutions come into play, helping organizations streamline clinical, administrative and financial operations.

By centralizing tasks, such as appointment scheduling, record-keeping, billing and e-prescribing, these solutions help providers focus more effectively on delivering high quality patient care.



How to Use This Guide

This guide provides a comprehensive overview of crucial factors to consider when determining which, if any, solution is right for your organization's needs. We'll provide you with a well-rounded understanding of medical practice management software, outlining its core features and benefits, to facilitate informed decision-making.

We'll also provide you with the necessary questions you must ask software vendors before making your final selection. Along with all of that, this guide consists of an in-depth comparison of medical practice management industry leaders to help you effectively compare different products.

What Is Medical Practice Management Software?

Medical practice management software is an electronic platform that enables health care facilities, such as medical practices, clinics and hospitals to streamline and automate routine administrative tasks.

It allows providers to focus more on delivering superlative care and less on cumbersome paperwork and manual processes. By maintaining comprehensive patient records, including medical histories, treatment progresses, diagnosis and medication plans, these systems facilitate accurate and up-to-date patient care.

Platform Types

Not all practice management software platforms are alike. They come in various types, each catering to different needs and preferences.

Free To Use

Companies often offer this type of platform as a limited version of a paid product so you can try it before upgrading. They provide basic features for managing patient records, appointments and billing but usually impose limitations on the number of users or patients.

Small practices or individual providers who're just starting out and want to test the software before investing in a paid plan find free-to-use platforms suitable.

Individual Provider

These platforms cater to individual health care providers, such as doctors, therapists or nurses, who need to manage their patient records, appointments, billing and patient-physician communication.

They feature a simplified interface with tailored functionalities for individual providers. They often include various telemedicine capabilities, such as patient messaging, and electronic health records (EHRs) integration.

What is Medical Practice Management Software?

Clinic

These platforms are suitable for small to medium health care practices, including clinics, urgent care centers or outpatient facilities. They offer features for managing multiple providers, scheduling appointments, billing insurance claims and tracking patient health records.

Enterprise

Designed for larger health care organizations like hospitals, medical groups or health systems, these platforms provide advanced features for managing complex workflows, facilitating interoperability with other health care systems and analyzing performance data.

They encompass features such as revenue cycle management, population health management and data analytics.

API

These platforms provide a set of application programming interfaces (APIs) that enable developers to build custom health care applications or integrate with other solutions.

They suit medical organizations that require more flexibility and customization options. APIs for patient data, billing data or appointment scheduling are among the offerings.

Primary Benefits

Effective practice management software is instrumental in helping health care practices optimize their time and manage patient flow efficiently. These solutions seamlessly integrate scheduling, charting and billing functionalities, eliminating the need for users to navigate between different programs.

By consolidating essential features within a single platform, health care organizations can streamline their routine front-desk jobs, enhance operational efficiency and provide exceptional care to their patients.

Below is a list of some primary benefits that medical practice management software offers.

Medical Practice Management Software

Primary Benefits



1

**Boost
Office Efficiency**

2

**Enhance
Patient Satisfaction**

3

**Improve
Revenue Generation**

Primary Benefits

Boost Office Efficiency

Use appointment scheduling modules to simplify booking, ensure efficient resource allocation and minimize patient wait times. These systems help providers reduce repetitive and time-consuming tasks to focus on critical responsibilities.

This active approach enhances overall practice efficiency and ensures patients receive prompt and attentive care.

You can automate clinical workflows to minimize redundancies and improve completion times. Additionally, you can generate comprehensive productivity reports to improve practice efficiency and productivity.

Enhance Patient Satisfaction

You can automate appointment reminders and other patient engagement procedures to improve patient-provider relationships. Provide patients with secure access to their medical histories and facilitate safe and seamless communication.

Improve Revenue Generation

Medical practice management software lets you effectively manage insurance verification, coding, charge capture, claim submissions and denial management to expedite payment procedures.

It equips billers with access to critical patient data, including remittance advice and claim reports.

Through efficient appointment tracking and reduced billing errors, you can improve your organization's revenue streams and enhance overall financial performance.

Essential Features

Determining the most suitable tools for your practice from the variety practice management platforms offer can be challenging. However, certain features are crucial for any health care organization, regardless of size and specialty.

This section provides valuable insights on understanding and evaluating these essential features. Understanding these top functionalities can help you expedite your journey towards finding the optimal solution.

Let's look at some key features of medical practice management solutions.



Essential Features

Claims Management

Claims management is a core feature of medical practice management software. It automates claim generation, insurance coverage verification and coding.

This feature tracks claim statuses, identifies denials and facilitates resubmissions with necessary corrections. It streamlines billing workflows, improves revenue cycle management and helps health care providers receive timely reimbursements.

By efficiently managing claims, you can optimize your organization's revenue and minimize billing errors.

The screenshot displays the NextGen Office claims management interface. On the left, the 'Claim Search Results' section shows a table of 6 claims. The table has columns for Status, Service, Created, Patient Name, and \$ Charges. The claims are listed as follows:

Status	Service	Created	Patient Name	\$ Charges
REJECTED	ANTHEM BLUE CROSS OF CALIFORNIA	07/22/2013 10/20/2018	TYLER, JENNY	\$10.09
REJECTED	CIGNA	07/22/2013 10/20/2018	TYLER, MARY	\$10.11
REJECTED	UNITED HEALTHCARE	07/22/2013 10/20/2018	TYLER, DANNY	\$10.19
REJECTED		07/22/2013 11/04/2018	TYLER, DANNY	\$10.13
REJECTED		07/22/2013 10/25/2018	TYLER, DANNY	\$10.12
REJECTED		07/22/2013 10/20/2018	TYLER, DANNY	\$10.08

On the right, the 'Claim Details' section shows the details for claim 49073088. The status is REJECTED (Finalize). The status date is 06/02/2013. The reject category is ELIGIBILITY. The reject message is: 'A3: Acknowledgement/Returned as unprocessable claim-The claim/encounter has been rejected and has not been entered into the adjudication system. 88: Entity not eligible for benefits for submitted dates of service. Note: This code requires use of an Entity Code. QC: Patient. View complete message'. The payment summary table shows a total charge of \$10.19, with no payments or adjustments. The notes section contains a list of notes with descriptions, entered by, and dates.

Description	Entered By	Date
called payer, need to resubmit 99123 w/ modifier 50	Nealfamily	10/23/2018 08:20 AM
Created By	MEDITOUCHFP1	10/20/2018 09:00 PM
thidrhthdtht	Nealfamily	10/15/2018 07:22 AM
yinytyllylyl	Nealfamily	10/10/2018 01:26 PM
test	Nealfamily	09/26/2018 11:10 AM
called : payer needauth 12345	Nealfamily	09/24/2018 10:49 AM
called payer, need to resubmit 99123	Nealfamily	08/07/2018 08:42 AM
called payer, need to resubmit 99123	Nealfamily	08/02/2018 11:24 AM
hupia united ref#	Nealfamily	10/24/2017 08:37 AM
i spoke to amy at united	Nealfamily	01/04/2017 08:16 AM
hal at aetna	Nealfamily	12/16/2016 09:06 AM
YOU MAKE A NOTE	Nealfamily	10/13/2016 08:52 AM
i talked to sally aetna	Nealfamily	03/03/2014 03:51 PM

View patients' claim statuses and insurance details using NextGen Office's claims management module.

Essential Features

Patient Scheduling

The patient scheduling module is a vital component of medical practice management software. It plays a pivotal role in helping providers optimize clinical operations and enhance patient satisfaction. With this feature, your staff can book, reschedule and cancel appointments effortlessly.

It also helps you reduce no-show rates by implementing automated reminders. These reminders serve as valuable tools to improve patient attendance and minimize missed appointments.

Using automated reminders, you can proactively engage with patients, increasing their chances of showing up for scheduled appointments and subsequently improving overall health care outcomes.

The screenshot displays the AthenaNet Patient Scheduling dashboard. The top navigation bar includes links for Calendar, Patients, Claims, Financials, Reports, Quality, Apps, Support, and a search bar. The main interface shows a calendar view for June 30 to July 6, 2019. The left sidebar contains filters for Department (CNH_CCPN CCA Northwood), Appointment Types (All), Bookings (On), and Providers (Alvarez, Dominic MD; Andrews, Owen Nurse; Ayuko, Yahiro; Behringer, Hannah; Boone, Rosetta). The main area displays a grid of appointment slots for four providers: Alvarez_Dominic, Andrews_Owen_CCA_Nurse, Ayuko_Yahiro, and Boone_Rosetta. The grid shows various appointment types like INJ, FU30, NP30, SV60, and SV15, with some slots marked as 'Available'.

Seamlessly create patient appointments by double clicking an available slot in athenealth's appointment scheduling dashboard.

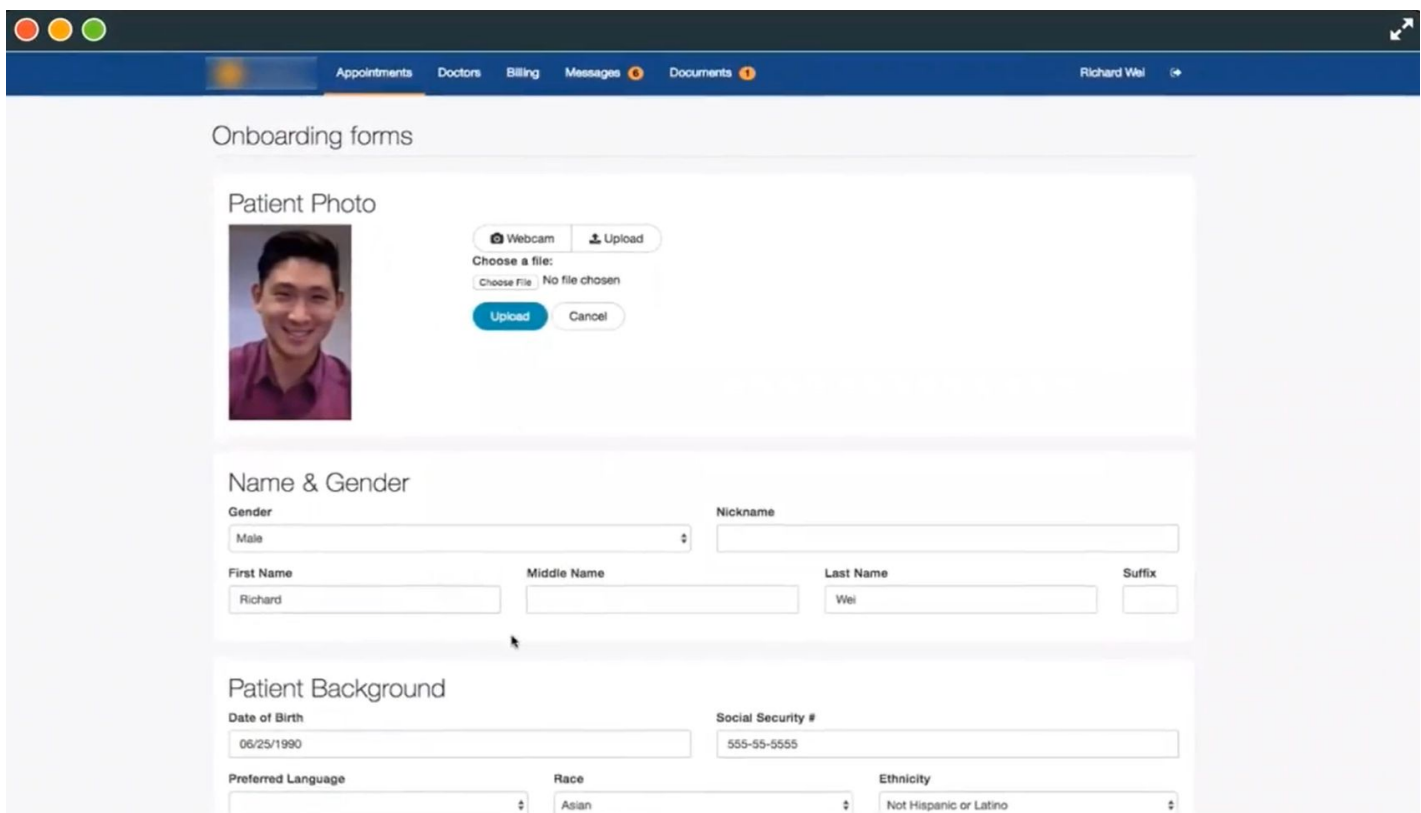
Essential Features

Patient Portals

Patient portals are an indispensable feature for providers, delivering substantial advantages to health care organizations.

By granting patients a secure gateway to their health records and test results and providing the capability to request prescription refills, this functionality cultivates heightened patient engagement and lets individuals take an active role in their health care journeys.

Furthermore, it facilitates secure communication channels with third-party providers and specialists, thereby fostering seamless collaboration and enhancing the overall care delivery caliber.



The screenshot displays a web browser window with a patient portal interface. The top navigation bar includes links for Appointments, Doctors, Billing, Messages (with a notification icon), and Documents (with a notification icon). The user's name, Richard Wei, is shown in the top right corner. The main content area is titled "Onboarding forms" and contains three sections:

- Patient Photo:** Features a photo of a man and an "Upload" button. Below the photo, there are options for "Webcam" and "Upload", a "Choose a file:" prompt, a "Choose File" button, and a "No file chosen" message.
- Name & Gender:** Includes a "Gender" dropdown menu set to "Male", a "Nickname" text field, and a "First Name" text field containing "Richard". Below these are fields for "Middle Name", "Last Name" (containing "Wei"), and "Suffix".
- Patient Background:** Includes a "Date of Birth" text field with "06/25/1990", a "Social Security #" text field with "555-55-5555", a "Preferred Language" dropdown menu, a "Race" dropdown menu set to "Asian", and an "Ethnicity" dropdown menu set to "Not Hispanic or Latino".

Fill out patient registration and onboarding forms using DrChrono's patient portal.

Essential Features

Medical Billing

Medical billing is an instrumental tool in improving overall office performance. This feature generates accurate and detailed patient invoices and integrates with insurance systems to simplify claim submissions and reimbursement processes.

You achieve greater financial stability and success by optimizing billing operations, reducing errors and ensuring timely payment collection. With streamlined billing processes, you can focus more on patient interactions, medical treatments and overall patient care.

Billing : Insurance Ledger

Select Payer: ALL PAYERS Select Provider: ALL PROVIDERS

Payment Status

Unapplied Insurance Payments	\$3,476,695.22
Last Insurance Payment	\$1,000.00

A/R Aging (days)

	0-30	31-60	61-90	91-120	> 121	Total
Insurance Aging	\$400.00	\$492.71	\$685.03	\$729.30	\$54,502.17	\$56,809.21

Amount

Unapplied Insurance Payments	\$3,476,695.22
Net A/R	(\$3,419,886.01)

Insurance Aging: With balances View: Charges with balances Sort By Column: Total Balance ↓

A/R Aging: All

Payer	Charges	Ins. Payment	Adjustment	Ins. Balance	Pat Resp.	Pat. Payment	Pat. Balance	Total Balance
SELF PAY	\$13,226.72	\$0.00	\$0.00	\$13,226.72	\$0.00	\$0.00	\$0.00	\$13,226.72
Aetna (953402799/60054)	\$11,033.67	\$0.00	\$0.00	\$11,033.67	\$0.00	\$0.00	\$0.00	\$11,033.67
AETNA PAPER (PAPER)	\$9,615.46	\$0.00	\$0.00	\$9,615.46	\$0.00	\$0.00	\$0.00	\$9,615.46
BCBS SOUTHERN CALIFORNIA (PAPER)	\$8,030.14	\$0.00	\$0.00	\$8,030.14	\$0.00	\$0.00	\$0.00	\$8,030.14
MEDICARE PART B PAPER (PAPER)	\$5,430.65	\$0.00	\$0.00	\$5,430.65	\$0.00	\$0.00	\$0.00	\$5,430.65
Cocacola (PAPER)	\$2,935.86	\$1.00	\$20.00	\$2,914.86	\$0.00	\$4.00	(\$4.00)	\$2,910.86
Attorney Joe Johnson (PAPER)	\$2,233.70	\$0.00	\$0.00	\$2,233.70	\$0.00	\$0.00	\$0.00	\$2,233.70
Anthem Blue Cross of California (10023/47198)	\$941.13	\$0.00	\$0.00	\$941.13	\$0.00	\$0.00	\$0.00	\$941.13
MVP Health Plan of New York (100225/14165)	\$886.46	\$0.00	\$0.00	\$886.46	\$0.00	\$0.00	\$0.00	\$886.46
RL Health (PAPER)	\$450.00	\$0.00	\$0.00	\$450.00	\$0.00	\$0.00	\$0.00	\$450.00

Automate billing procedures and claim submissions using NextGen Office's electronic billing feature.

Software Comparison

Choosing the right software solution for your business is critical and should be a strategic decision. With various options available on the market, it's crucial to approach your software comparison strategy with a clear understanding of your business requirements and a thorough evaluation of software vendors.



Software Comparison

Determine Your Requirements

To effectively approach your software comparison strategy, begin by defining your company's requirements. Analyze your existing office processes and identify key areas where the new software can streamline routine workflows.

Prioritize these needs based on their significance to your business to focus on software options that align with your essential requirements.

Shortlist Software Vendors

Next, create a shortlist of software vendors based on their reputation, support capabilities, features and security measures. Conduct thorough research by exploring online reviews and seeking third-party references. This will help you assess their company and product better.

Evaluate what each vendor's product can offer your business and ensure it meets your company's requirements.

It's crucial to evaluate the customer support quality provided by each vendor, including training assistance and security measures that safeguard an organization's confidential medical data.

Cost & Pricing Considerations

When considering practice management software pricing, your organization's size plays a crucial role. Software providers typically offer packages tailored to the size of your practice and the number of users. Some providers even allow for scalable pricing, enabling you to add practitioners as your organization expands.

Smaller practices with one or just a few providers often choose scalable practice management packages that can accommodate their needs. On the other hand, larger organizations and enterprises prefer packages specifically designed for managing extensive operations.

Software Comparison

While organization size primarily influences pricing considerations, it's important to consider other factors as well.

These factors may include add-on availability such as advanced reporting or billing modules, implementation and onboarding — particularly for larger practices — and customization options to align the system with your specific workflow requirements.

Questions To Ask

When it comes to choosing the right software vendor, it's essential to ask the right questions to gain a deeper insight into their working style and product. Think of it as a conversation — a chance to get to know them better and make an informed decision.

Here are some strategic questions to help you navigate through the sea of options and find your perfect match:

- How does your software align with our specific business needs?
- Can you share success stories or case studies from businesses in our industry?
- What level of customer support can we expect?
- How do you ensure data security and privacy?
- How do you stay ahead in the market and foster innovation?
- Can you provide references from similar businesses?
- What's your pricing structure, and are there any hidden costs?
- Is your solution scalable?

Leading Solutions

Next up, let's look at some leaders in the industry, based on SelectHub data.

SelectHub Top Picks

The logo for NextGen Healthcare, featuring the word "nextgen" in a sans-serif font with a red square icon to the left, and "healthcare" in a smaller font below it.The logo for Athenahealth, featuring a green leaf icon to the left of the word "athenahealth" in a purple sans-serif font.The logo for Cerner, featuring a stylized blue and green circular icon to the left of the word "Cerner" in a blue sans-serif font.The logo for Kareo, a Tebra company, featuring an orange stylized human figure icon to the left of the word "kareo" in an orange sans-serif font, with "a tebra company" in a smaller font below it.The logo for DrChrono, featuring the letters "dr" in a white sans-serif font inside a dark square, followed by the word "chrono" in a white sans-serif font.



NextGen Office, previously known as MediTouch, is a cloud-based solution designed for smaller and independent health care clinics. It enables physicians to deliver superior care and enhance patient and provider experiences with features such as patient scheduling, revenue management, medical billing and more.

It streamlines operations and helps patients schedule appointments, receive alerts and make payments online.

Highest Rated Features According to Our Data

- Medical Billing — 100
- Notes and Templates — 99
- Analytics, Dashboards and Reports — 98
- Clinical Workflows Management — 92
- Clinical Charts — 91

Features Not Fully Supported According to Our Data

- Diet Management —Not Supported
- Multi-Language — Not Supported
- Patient Broadcasts — Supported With Partner Integrations
- Screen Sharing — Not Supported
- QR Code Login — Not Supported



PRICE

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COMPANY SIZE

S M L

DEPLOYMENT

PLATFORM

Benefits

- Enhance Communication:** Let patients stay up to date with important information, including test results and treatment plans through secure messaging. Send timely and efficient responses to address their concerns promptly. Streamline communication to enhance patient engagement and ensure clear and concise medical information exchange.
- Improve Efficiency:** Streamline operations and boost productivity using automated functionalities, including drag-and-drop scheduling, revenue management and medical billing. Use built-in tools to simplify invoicing processes and electronically fill out patient forms with accurate information.
- Maximize Revenue:** Simplify medical billing processes through task automation to focus on patient care delivery.
 - Reduce Errors:** Ensure accurate and error-free insurance claims using the claim scrubbing functionality to minimize mistakes and coding errors.
 - Increase Acceptance Rates:** Experience higher first-time acceptance rates to achieve faster reimbursements and boost overall practice profitability.



PRICE	COMPANY SIZE	DEPLOYMENT	PLATFORM
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Primary Features

- Mobile Access:** View patient records remotely to achieve seamless care continuity regardless of location.
 - Mobile Applications:** Provide patient care remotely using mobile applications. Access patient information, view lab results, prescribe medications and exchange messages with patients anytime, anywhere.
 - Telehealth:** Set up telehealth appointments to enable remote consultations and expand access to third-party providers.
- Patient Portals:** Keep patients informed and reduce no-shows by sending automated appointment reminders via the patient portal. Let them easily make payments for services rendered using the secure online payment functionality. Enable them to view lab test results, access treatment files and submit medication refill requests online.
- Insurance Eligibility Verification:** Automate verification processes to ensure patient insurance eligibility for your practice. Access patients' financial histories to customize claims individually and assess payment risks ahead of time.



Analyst Rating

PRICE

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COMPANY SIZE

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DEPLOYMENT

PLATFORM

athenahealth assists health care organizations with their in-house billing requirements. It simplifies patient and insurance billing complexities by providing users with paperless workflows and expedited payment processing.

It helps admin staff streamline billing operations using various tools, including electronic charting, financial and clinical reporting, automated invoicing, a customizable billing dashboard, and more.

Highest Rated Features According to Our Data

- Electronic Prescriptions — 97
- Medical Billing — 97
- Mobile EHR — 93
- Clinical Workflows Management — 92
- Collaboration — 92

Features Not Fully Supported According to Our Data

- Day Notes — Not Supported
- Electronic Signature/Digital Signature — Supported With Partner Integrations
- Screen Sharing — Supported With Partner Integrations
- Two-Factor Authentication — Supported With Partner Integrations
- QR Code Login — Not Supported



Analyst Rating

PRICE	COMPANY SIZE	DEPLOYMENT	PLATFORM
\$ \$ \$ \$ \$	S M L		

Benefits

- Streamline Billing:** Simplify your billing processing using electronic charting, reporting and invoicing features. Automate claims processing to ensure timely payments.
- Improve Information Security:** Encode patient information to restrict access and deciphering solely to authorized parties. Use encryption to limit third parties from viewing critical files and confidential medical databases.
- Enhance Patient Engagement:** Enable seamless physician-patient communication to improve care coordination and increase patients’ involvement in their treatment journeys. Provide patients with online access to medical records, appointment scheduling, test results, visit summaries and treatment plans.



Analyst Rating

PRICE

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COMPANY SIZE

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DEPLOYMENT

PLATFORM

Primary Features

- Medical Billing:** Generate accurate invoices, submit claims and track payment statuses effortlessly. Save time and reduce errors using automated coding functionalities.
- Appointment Scheduling:** Enable administrative staff to easily book and reschedule appointments, check physician availability, and manage waitlists. Send automated reminders to reduce no-shows and improve clinical efficiency.
- Reporting and Analytics:** Gain valuable insights into your company’s performance.
 - Financial Reporting:** Access comprehensive financial reports, track key performance metrics and identify areas for improvement. Make data-driven decisions to enhance operational efficiency and maximize revenue.



Cerner PowerChart Ambulatory is a comprehensive solution that aims to streamline admin tasks and automate routine workflows in medical practices of all sizes. With its integration capabilities and an assortment of digital tools, it provides efficient appointment scheduling, billing, e-prescribing and records management functionalities. This solution helps health care professionals effectively manage their daily operations, reduce cognitive burdens and focus on delivering superlative patient care.

Highest Rated Features According to Our Data

- Medical Coding — 100
- Patient Schedule Management — 100
- Collaboration — 94
- Patient Payments Management — 90
- Dashboard and Reporting — 88

Features Not Fully Supported According to Our Data

- Day Notes — Not Supported
- Diet Management — Not Supported
- Screen Sharing — Not Supported
- QR Code Login — Not Supported
- Dose Calculator — Not Supported



Analyst Rating

PRICE



COMPANY SIZE

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DEPLOYMENT



PLATFORM



Benefits

- **Save Time:** Use customizable templates and intuitive interfaces to facilitate efficient documentation procedures, save time and improve accuracy. Digitize data-entry and record-keeping tasks to reduce errors and produce up-to-date and comprehensive patient files.
- **Strengthen Team Communication:** Enhance collaboration within your practice and with stakeholders. Use secure messaging, clinical documentation and calendar sharing features to exchange data among staff members, ensuring everyone is on the same page and fostering productive teamwork.
- **Enhance Reporting Capabilities:** Generate detailed financial metrics, track key performance indicators and analyze future trends to make data-driven decisions. Identify improvement areas, handle resource allocation and drive practice growth using digital reporting tools.



Analyst Rating

PRICE



COMPANY SIZE

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DEPLOYMENT



PLATFORM



Primary Features

- **Patient Portal:** Enable patients to update their personal information, fill out registration forms and make online payments using the portal. Simplify communication and switch phone calls with secure messaging tools for non-urgent enquiries, appointments or prescription refill requests.
- **Patient Scheduling:** Use intuitive calendar views, color-coded physician availability indicators and automated reminders to streamline appointment scheduling tasks. Maximize your practice's capacity by effectively balancing patient demand and provider availability.
- **E-Prescribing:** Enhance medication management and adherence by providing patients with easily accessible and conveniently refillable electronic prescriptions. Send prescriptions directly to patients' preferred pharmacies to save time and reduce admin burdens.



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PLATFORM

Kareo Clinical is a digital EHR platform designed to streamline clinical workflows and boost physician efficiency. It provides a variety of robust features, including documentation, medical billing, e-prescribing and appointment scheduling.

The solution helps health care providers optimize their operations, deliver high-quality treatments and provide excellent care to their patients.

Highest Rated Features According to Our Data

- Electronic Prescriptions Clinical — 100
- Medical Billing — 99
- Workflows Management — 94
- Mobile EHR — 90
- Platform Capabilities — 87

Features Not Fully Supported According to Our Data

- Mobile Push Notifications — Not Supported
- Clinical Order — Not Supported
- Multi-Language — Not Supported
- Virtual Waiting Room — Not supported
- Barcode Scanner — Not supported



Analyst Rating

PRICE



COMPANY SIZE



DEPLOYMENT



PLATFORM



Benefits

- **Increase Accuracy:** Use automated invoicing statements to ensure accurate and precise patient information charting among doctors, lab technicians and front-desk staff. Create customized patient registration and billing forms to save admin staff time and improve medical record-keeping capabilities.
- **Improve Office Efficiency:** Spend less time on paperwork and more time providing quality care to your patients. Enhance routine workflows and reduce administrative burdens using electronic tools, including billing dashboards, encounter reviews, patient authorizations and more.
- **Boost Care Quality:** Equip administrative staff and physicians with well-organized patient files and health information databases. Replace time-consuming, paper-based record-keeping methods with electronic documentation modules for improved focus on care quality.



Analyst Rating

PRICE

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COMPANY SIZE

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DEPLOYMENT



PLATFORM



Primary Features

- **Telehealth:** Provide consultations remotely via videoconferencing. Improve patient satisfaction levels by minimizing travel time and increasing online appointment availability.
- **Customizable Templates:** Customize patient registration, appointment booking, treatment and billing forms. Use standardized formats to retain documentation and record-keeping consistency and accuracy among providers.
- **Patient Portal:** Enable patients to update their contact information, insurance details and medical history. Facilitate seamless bill payments and insurance claim submissions.



Analyst Rating

PRICE



COMPANY SIZE



DEPLOYMENT



PLATFORM



DrChrono is a cloud-based solution that helps enhance office productivity and elevate patient care. With innovative dashboard tools like speech recognition and drawing features, physicians can effortlessly manage patient files and optimize workflow efficiency.

It offers a comprehensive suite of tools to manage patient files and deliver exceptional patient experiences.

Highest Rated Features According to Our Data

- Medical Coding — 100
- Billing and Claims Management — 91
- Patient Payments Management — 90
- Clinical Management — 89
- Collaboration — 88

Features Not Fully Supported According to Our Data

- Mobile Charge Capture — Not Supported
- Auto-Schedule Reports — Not Supported
- Care Plan — Supported With Partner Integrations
- Text Communication — Supported With Partner Integrations
- Broadcast Messages — Supported With Partner Integrations



Analyst Rating

PRICE



COMPANY SIZE

S M L

DEPLOYMENT



PLATFORM



Benefits

- **Enhance Data Security:** Restrict access to medical files and patient information to protect against malware, unauthorized sharing, tampering and third-party activities. To comply with HIPAA rules, the platform helps organizations limit access levels and encrypt data to secure confidential and sensitive patient information.
- **Reduce Documentation Errors:** Adopt digital record-keeping methods to prevent coding errors and handwriting mistakes. View patient records, enter new patient information and eliminate repetitive entries using electronic documentation and medical billing features.
- **Increase Office Efficiency:** Save time and enhance daily productivity by providing medical staff with easy access to patient records and medical files. Streamline admin tasks to eliminate handwritten record interpretation manual data entry.
- **Improve Patient Engagement:** Provide patients access to their vital health information, including illness details, treatment plans, test reports and e-prescriptions. Use secure messaging to address patient inquiries, share knowledge and communicate important details.



Analyst Rating

PRICE



COMPANY SIZE

S M L

DEPLOYMENT



PLATFORM



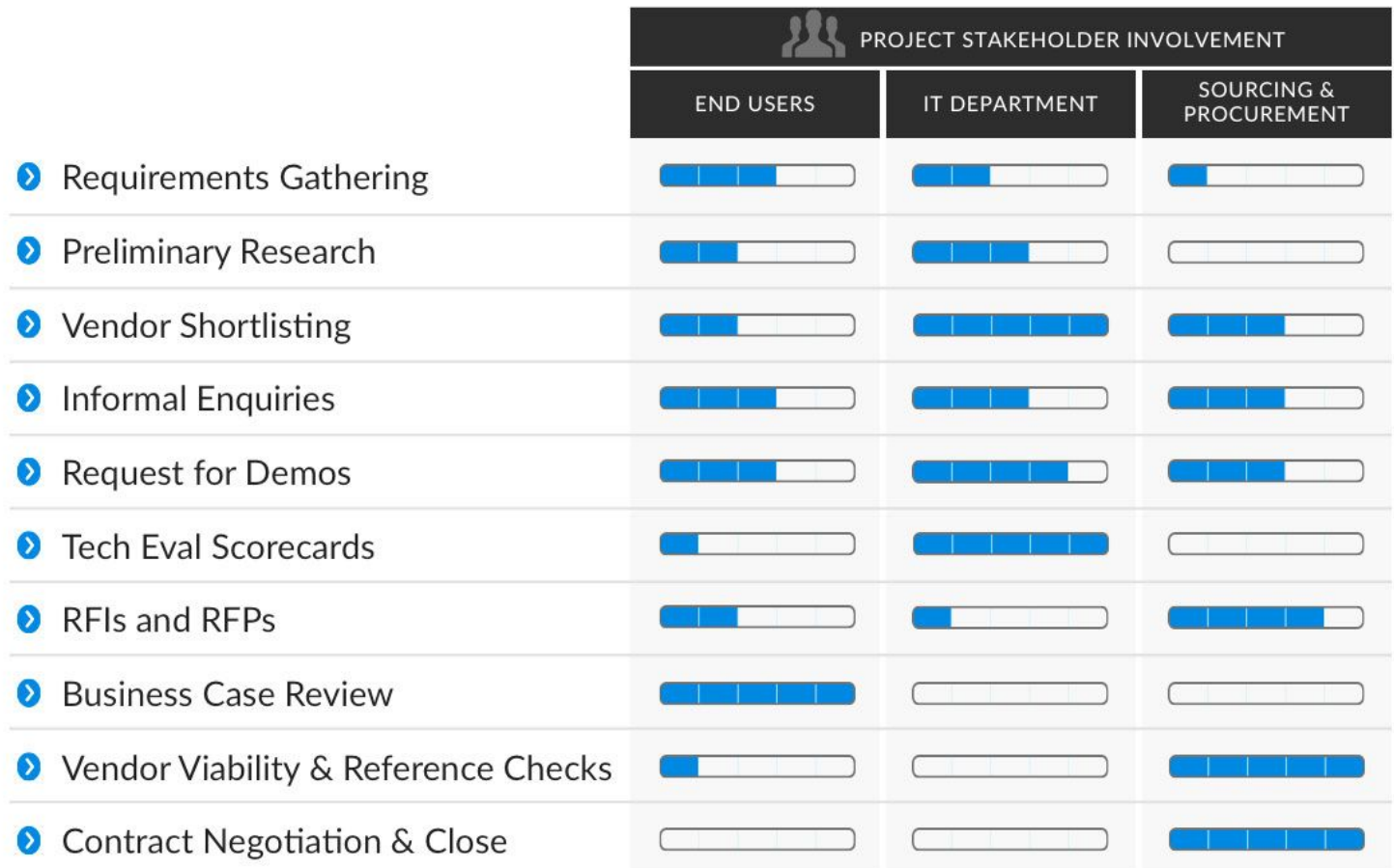
Primary Features

- **Claim Management:** Identify fraudulent claims using the risk assessment feature.
- Monitor claim statuses to promptly re-submit any rejected and denied claims.
- **Patient Schedule Management:** Schedule appointments, track patient availability and efficiently manage waitlists using the digital appointment scheduling module.
 - **Appointment Reminders:** Send automated reminders via emails or text messages to curtail missed appointments and no-shows.
- **Lab Integration:** Seamlessly integrate with labs to electronically order and receive test results, eliminating the need to enter data manually and ensuring faster turnaround times.

Choosing enterprise software is a major business decision—why risk it?

Source: SelectHub

Technology Selection & Sourcing Process



SelectHub's bite-sized approach is easy to follow and provides the best results.

Regardless of whether an organization is making a small or a large IT purchase, our **Technology Selection Management (TSM)** platform enables relevant stakeholders to come together and follow bite-sized process steps to achieve an objective, informed and consensus-driven purchasing decision. The specific process steps can be based on criteria such as project budget size, scope and sponsorship or even broader aspects such as organizational policies and compliance needs.

[Find out More](#)

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